# Panasonic ideas for life



Hybrid IPPBX System

KX-TDA100 KX-TDA200

The All You Need Networked System to maximise the performance of your business in the Convergence age

Business

Industry

Government

Medical

Banking

# Hybrid IP PBX

# An Intelligent Solution to Your Business Communication Needs

Panasonic's Hybrid IP PBX system is a powerful communications tool designed to support businesses in

today's Converged Networking age.

Reflecting on Panasonic's 20 years as a leader in the field, the Hybrid IP PBX system menges IPBX functions and reliability with IP technology. The result is a high-performance business communication system that provides advanced telephone and messaging solutions, efficient and flexible communications, DECT Wireless Mobility, IP Networking capability, Voice-Over-IP, and seamless integration with your PC through plug-n-play USB connection.

In line with Panasonic's commitment to user-friendly operation, the Hybrid IP PBX system is easy to use

even for people without a lot of IP experience.

The Internet and broadband technology have revolutionised the business world. Panasonic's Hybrid IP PBX system lets you keep pace with leading-edge technology and

features that will completely transform the way your company communicates.



## Makes Communications Easy

Panasonic's digital telephones are stylish, easy to use, and efficient. They feature an ID display of up to 20 characters, a large, easy-to-read, 6-line back-lit display, an easy-to-view Message/Ringer Lamp, Navigator Keys for quick and easy operation, 4-step angle adjustment for greater flexibility, and a USB terminal that provides easy plug-n-play connection to a PC.



#### Efficiency That You Will Appreciate

Our versatile solutions will bring a nace range of benefits to your company, Wireless equipment allows value freedom of mobility so you can nerote or respond to important calls from anywhere in your office, and the messaging solution adds value to impally all your services. Advanced co centre functions improve communication efficiency and a low you to serve customers more effectively. The Hybrid IP PBX makes if easy to distribute calls, manage your releptione agents, and control office use of the phone system. Compatible with CTI Standard Protocol, TAPI and CSTA, the Panasonic Hybrid IP PBX can serve as the core of a powerful, righ-value-added CTI system.



# Cost-Cutting Performance

Any business could benefit from a low-cost, easy-to-use, and reliable inter-office networking system. Using a VoIP gateway, the Hybrid IP PBX converts telephone voice signals into IP packets, making it possible for you to use VoIP technology with your present telephone units. The Hybrid IP PBX also supports the QSIG\* protocol, making it effective for building a company-wide voice network. Least Cost Routing (LCR) saves money by choosing the most inexpensive calling route. Plus, in addition to cutting costs, VoIP technology and networking give you easier access within networks.

\* GSIG is an industry standard digital networking protocol GSIG Networking is available with PBX systems that support ISDN BRI QSIG.





#### Reliability

The reliability of Panasonic's Hybrid IP PBX system is assured by a rigorous quality control system and tests before it leaves the factory. The Hybrid IP PBX is also designed for quick, easy maintenance to keep system downtime to an absolute minimum. You can change or add modules without turning down the system.

#### Future-Ready Design

The Hybrid IP PBX is a communications tool your business can grow with. This highly upgradable unit comes ready for use with IP Phones, IP Cameras, and other new devices coming to market in the near future.

# Features that Support Your Business

The Hybrid IP PBX system is designed to provide the advanced functions today's business environment demands, with a level of user-friendly operation that your staff members will appreciate.



#### KX-T7633

- 3-Line Back-lit Display,
   24-CO Keys,
   and a Speakerphone
- Optional 12-CO Keys and USB port



#### KX-T7630

3-Line Display,
 24-CO Keys,
 and a Speakerphone



## Large Display

#### Variety of Information

By providing visual feedback, the user-friendly display makes it easier to handle calls and perform other tasks. Use the display to view a variety of information (see list below) or access the Hybrid IP PBX system's many features. You can also make calls by following the visual prompts shown on the display.



- Log of incoming and outgoing calls (Call Log)
- Incoming caller's name and number (ISDN, Caller ID)
- System/personal speed dialling
- Extension lists
- Menu of system features
- Call duration
- Message waiting, absent messages, feature settings
- Calling extension's number and name
- Time and date

- Time-Saving, Easy-to-Us
- Programmable Keys wit
- Headset Jack for Hands-Fre
- Full-duplex Speakerphone
- Message/Ringer Lamp The large, easy-to-see lamp call comes in, so you can te from a distance. The color green for an internal extension indicate that a caller has left.





Multi-language Capability

The Hybrid IP PBX accommodates up to five different languages, for use in areas where more than one language is commonly spoken. The language can be set at the PBX for a specific telephone extension, to meet the needs of the person who uses that extension.

#### PC Console and PC

The PC phone integrates at the phone system as standard calls more professionally and





#### Red/Green)

luminates to indicate when a when the telephone is ringing even of the lamp indicates the status – ne, red for an outside line, and red to nessage.

#### Phone (KX-T7636 and KX-T7633)

ndividuals Microsoft Outlook database with the PC console allows operator to manage effectively.





#### extra Device Port (XDP) and Digital XDP\*

Use the XDP to add an analogue phone, cordless phone, or other single-line device to your system, without the cost of an additional line. This lets you send a fax while talking to a customer. Or, by connecting a modem to the XDP, you can download data from your PC or access the Internet while talking. The Digital XDP allows you to increase the number of digital telephones without additional cards. It lets you put functional digital phones in the hands of more of your staff to boost overall office productivity.

\* Digital XDP is available from Ver. 1. 1

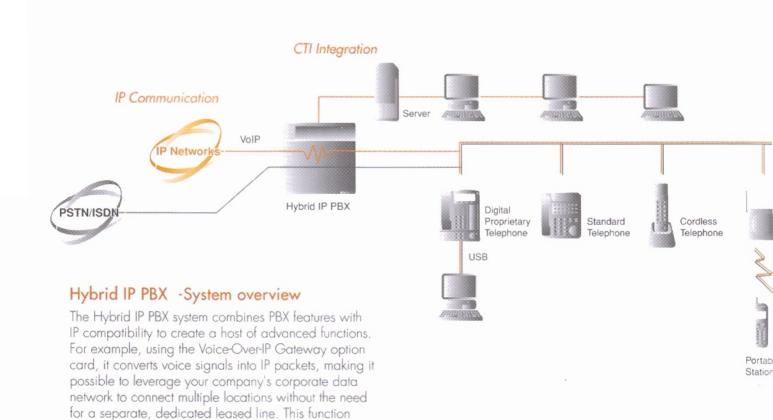




Revolutionary changes are occurring today in both telecommunications and information technology. Our business environments are also changing to focus more on solution-oriented applications.

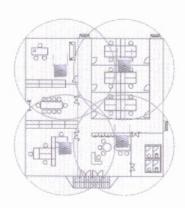
Panasonic business telephone systems are uniquely positioned to maximise the benefits to be afforded by such changes, with products that are always at the cutting edge and packaged in such a way as to offer customers a total solution approach.

- More Freedom, Greater Clarity
- Superior Call-Handling Efficiency
- An Affordable System that Adds Value to Your Business
- Higher Productivity, Greater Customer Satisfaction
- Keeping Telephone Costs Down



also allows you to link your company's internal phone system with personal computers and the Internet.

#### More Freedom, Greater Clarity



Have an important customer on the phone and need to walk away from your desk to attend a very important meeting as well? Panasonic Wireless DECT connectivity is here to help. The Panasonic Hybrid IP PBX system lets you simply continue your current conversation over a lightweight, smart-looking wireless telephone as you talk with an important customer while going to your desk or moving around the office. Because the system is digital, the voices come through loud and clear.

It allows wireless communication over an extended range by using multiple cell stations that boost the flexibility and mobility of your wireless handset. Using the Wireless XDP, you can set your wireless telephone to have the same extension as your desk telephone, and then receive calls even when away from the desk. You're always there, ready to receive your customers' calls, and make the most of every business opportunity that comes along.



▼ Actual Size







KX-TD7580



# Superior Call-Handling Efficiency

With its intelligent call-handling functions, the Panasonic Hybrid IP PBX system can serve as the core of an efficient small call centre that provides outstanding customer service. Use the Hybrid IP PBX to automatically distribute incoming calls as desired. You can program the Hybrid IP PBX system to direct callers to the appropriate group for efficient call handling.

You can also assign a backup extension as an overflow destination for calls not answered within a specified period of time. You can designate any extension you want as the overflow destination – for example, it can be a company message box – and you can designate different overflow destinations for when the PBX is in day, lunch break, or night mode.

Other features - such as VIP Call, which provides special handling for key customers; Automated Attendant, which answers calls automatically; and queuing, which puts the caller on hold and plays messages and music when no one is available - help ensure greater customer satisfaction and prevent missed business opportunities.

The system provides a variety of call distribution patterns. Effective use of the different patterns – Uniform Call Distribution (UCD), Priority Hunting, and Simultaneous Ring – can help you manage calls more efficiently.

Designated member extensions can "log in" to join the group and begin handling calls, or "log out" to exit the group temporarily, such as when taking a break. An extension can also be designated for use by the supervisor, who can access information about incoming calls to each group (the number of queuing calls, the longest queuing time, etc.), check the log-in/log-out status, and monitor the status of group members.



#### An Affordable System that Adds Value to Your Business

The new Messaging Features offer greater flexibility. If short of staff, you can handle calls with the Automated Attendant Service. You can upgrade to Unified Messaging using CTI technology that can combine e-mail, fax and voice mail, giving you multi-media communication capabilities. You can even customise the system to meet the needs of different callers. If you combine the system with a Panasonic Voice Mail System, you can get additional features that are available only from Panasonic, such as Live Call Screening, Two-Way Recording, and Two-Way Transfer.

#### Higher Productivity, Greater Customer Satisfaction

Desktop PC Integration Improves Call Handling and Provides Added Functionality.

A built-in USB port makes it easy to connect a Panasonic digital telephone to a personal computer. Using PC Phone software, you can integrate your phone system with a database, giving you a powerful Customer Relationship Management (CRM) support tool. Selective or automatic Call Recording, Intelligent TAM, as well as Microsoft Outlook integration are just a few of the exceptional features that can provide enhanced added functionality to telephony power-users in your company. Productivity is further improved by the PC Console software application, which gives operator attendants the ability to answer and transfer calls and perform other routine callhandling duties by simple, visual drag-anddrop operations using a standard PC mouse or other similar pointing device.





## Keeping Telephone Costs Down

Access to VoIP Technology and Networking
The Hybrid IP PBX can serve as the core of
an inexpensive, easy-to-use interoffice
networking system. In addition, facilities
available with the KX-TDA system – such as
E&M leased lines, QSIG, and Voice-over
Internet Protocol (VoIP) – can help reduce
costs while providing reliable networking
both within the company and outside.

VoIP digitally compresses voice data and converts it into IP packets, sends the packets over the Internet, and converts the data back into voice at the destination. This means that spending more time on the phone does not translate into higher costs. And VoIP allows simultaneous voice and data transmission.

The KX-TDA Hybrid IP PBX system also supports QSIG protocol, allowing you to interconnect multiple PBX locations to build a large, effectively seamless virtual telephone system, as well as giving you access to more advanced communication functions. As an example, for customers with a legacy PBX in the corporate office, QSIG can be used to implement Panasonic Hybrid IP PBXs in all the branch offices. Using the network numbering plan, you can assign a telephone number to each extension in a branch or head office, reducing communication costs.

#### Feature List

#### System Features

- Automatic ISDN Setting (BRI)
- Automatic Route Selection (ARS)/
- Least Cost Rouring (LCR)
- Background Music IBGMI
- Budget Managemen
- Busy on Busy
- Call Park with Indication
- Call Pickup Group
  Calling Line Identification Distribution (C.1)
- Class of Service (COS)
- Data Line Security
- Delayed Ringing Direct In Lines (DIL)
- Direct Inward Dialling (DID) Direct Inward System Access (DISA)
- Door-Phone/Door Opene
- Echo Cancellation
- Extension Lock
- Emergency Call Existing APT/DPT Compat bility
- External BGM
- External Sensor/Relay Control\*
- Flex ble Numbering Plan (4-d gits)
- Floating Extension
- Greeting Message Host PBX Access Code
- Hunting Group Hurry:Up Transfer
- Incoming Group [Hunting Group]
- Intercept Routing Busy/DNO Intercept Routing No Answer
- Intercept to Trunk
- Main Processing (MPR) Card/CS Software Download
- Manager Functions
- Multiple Language Support On he Diagnostics
- Operator Functions PC Console/PC Phone
- PC Programming
- Paging Group
- Remote Alarm Notification
- Remare Extension Status Control through
- Remate Extension Lock
- Ring Group
- Station Message Detail Recording (SMDR)
- System Memory Expansion \*
- Timed Reminder
- ime Service
- |Day/Nigh:/Lunch/Break|
- Tall Restriction
- Trink Group
- Uniform Call Distribution IUCD;
- User Group
- Visual Caller ID

#### <Voice Mail (VM) Features>

- Automatic Configuration Guick Setup Call Forwarding to VM
- Coller's Identification Notification to VM
- Intercept Routing to VM Live Call Screening (LCS)
- Remate PBX Data Control by VM VM Data Control by PBX
- VM Transfer Recall IVM Queuing
- VM [Dig tal/DTMF] integration
- VM Group VM Mail Transfer

#### Extension Features

- Account Code Entry (Forced)
- Automatic Redial
- No Answer No Answer, Follow Me.
- Call Hold
- Call Pickup (Directed, Group, DSS, Deny )
- One: Touch Transfer, Transfer Recall)
- Conference Unattended Conference I

- Dial Type Selection
- Digital extra Device Fort IXDPI\* (2DPTs in One Extension Port)
- Direct One-Touch Answering
- Co Not Disturb (DND)
- Executive Busy Override
- Extension Directory Extension to Trunk Call Duration Time
- External Feature Access
- Flexible Buttons
- Full Duplex SP-phone Hands-free Operation
- large LCD Features with Back-lit
- log-lr/log-Out
- Message Waiting
- Message Waiting with Text Message\*
- Multi-Lingua Display
- Multiple Hop Call Forwarding (4 steps)
- Music on Hold
- Off-Hook Call Announcement (OHCA)
- Off-Hook Maritan
- One Touch Dialling
- Paging (Deny, Paging Transfer)
- Paging (Farced Paging, Emergency Poging with Message!\*
- Paralleled Telephone (APT/DPT+SLT) DF"/SLT+PSI
- Redial .ast Number
- Remote Station Control
- Special Carrier Access
- Speed Dialling Personal/System
- Time and Date Display
- Tone-Pulse Conversion Trunk Answer from Any Station ("AFAS)
- Walking COS Whisper OHCA (Off-Hook Coll.
- Wrop Up
- eXtra Device Port (XDP)

#### <DECT Features>

- Automotic Handove
- Freedset Compatibility Incoming & Outgaing Call Log Wireless XDP Parallel Mode
- Vibrator Ring

#### ISDN Service Features

- Advice Of Charge (AOC)
- Call Hola (HOLD) Calling Line Identification Restriction (CUR) Calling Line Identification Presentation
- Completion of Cals to Busy Subscriber
- (CCBS) Carnected Line Identification Presentation
- ICOLF!
- Connected Line Identification Restriction
- Direct Dalling Inward (DDII
- ISDN Call Forward ICFL/CFNR/CFBI ISDN Call Transfer ICTL
- ISDN Extension
- Malicious Call Identification (MCID) Multiple Subscriber Numbers (MSN)

#### Networking Features

- A ternated Routing
- ARS with VolP
- Closed Numberina
- DISA Call to the Network
- Private Network to Public Network Public Network to Private Network
- QSIG Connection
- Tandem Carnection Transfer to Network PBX
- Virtual Private Network (VPN)
- \* Available from Ver. 1.1

# System Capacity

Extensions	Extension Port
	Single Line Telephone
	Proprietary Telephone
	* Note
	DPT
	(Digital Proprietary Telephone) APT
	(Analogue Proprietary Telephone)
	DPT(Type1): T72,T74,T75 series
	DPT(Type2): T76 series
Trunks	Trunk Port
	Analogue CÓ
	E&M
	The second secon
	BRI
	PRI(308)
	PRI(23B)
	IP-GW
Wireless	Cell Station (Base Station)
	PS (Portable Station)

# System Feature Capacity

System	Tenant
	Class of Service
	Trunk Group
	User Group
	Paging Group
	Call Pickup Group
	Incoming Call Distribution Group
	VM (Digital / Analogue Integration) Group
	VM (DTMF) Group
	Queuing Time Table
	Idle Extension Hunting Group
	Absent Message (System / Extension)
	Message Waiting
	Number of characters for Display ID
	Extension Number Digit
	Call Park Area
	Conference
	Verified Code
	Verified Code's Password
	Special Carrier Code
	Host PBX Access Code
	DDI / DID Table
Dialling	Emergency Call
Didining	Quick Dialling
	System Speed Dialling
	Personal Speed Dialling
	One-Touch Dialling
	Hot Line
	ISDN Service Access
	Redial
ARS	Routing Plan
KIIS	Leading Digits
	Leading Digit Exception
	ARS Carrier
	Itemized Billing Code
	Authorisation Code
Matworking	TIE Routing Table
Networking	
	Leading Digits PBX Code
Tail Destriction	Toll Restriction Level
Toll Restriction	Toll Restriction Denied Code
S400009900000000000	Toll Restriction Exception Code
Charge Management	Charge Rate
O-III	Charge Denomination
Call Log	Outgoing Call Log
***************************************	Incoming Call Log
Password	System Password (Administrator)
	System Password (End User)
	Manager Password
	Personal Password

- Boss Secretary Cali Forwarding (All Calls, Busy, Busy/
- Call Transfer (Scieened, Unscreened,
- [3-Party Conference, Multi Party

- VolP Network (Built-in IP-GW)
- DPT : Digital Proprietary Telephone APT : Analogue Proprietary Telephone SLT : Single .ine Telephone

KX-TDA100	KX-TDA200			
64	128			
64	128			
With Power Supply Unit S	With Power Supply Unit M			
DPT(Type1): 16	DPT (Type1): 32			
DPT(Typs2): 64	DPT(Type2):128			
APT: 16	APT: 32			
With Power Supply Unit M	With Power Supply Unit L			
DPT(Type1): 32	DPT(Type1): 128			
DPT(Type2): 64	DPT(Type2): 128			
APT: 32	APT: 64			
64ch	128ch			
64	128			
32	64			
2(48ch)	4(96ch)			
2(60ch)	4(120ch)			
32(64ch)	64(128ch)			
2(60ch)	4(120ch)			
2(46ch)	4(92ch)			
2(8ch)	4(16ch)			
16	32			
128	128			

KX-TDA100 KX-TDA200
8
64
64
32
32
64
64 (32 extensions / group)
2 units x 24 ch
2 groups x 32 ch
64 (16 steps / table)
64 (16 extensions / table)
8 message x 16 digits / 1 message x 16 digits
256
20
1-4
100
3x10 - 8x4
4 digits (1000 entries)
10 digits (1000 entries)
16 digits (20 entries)
10 digits (10 entries / Trunk Group)
32 digits (1000 entries)
32 digits (10 entries)
1-4 digits (80 entries)
32 digits (1000 entries)
32 digits (10 entry / extension)
32 digits
32 digits
32 digits
32 digits
16
16 digits (1000 entries)
200 entries
10
10 digits
10 digits
32 entries
3 digits
7 digits
16 digits
7 digits (100 entries / level)
16 digits (100 entries / level)
8 digits 3 characters
0-100 log / Extension
0-100 log / Extension
4-10 dig ts
4-10 digits 4-10 digits
4-10 digits 4-10 digits
4-10 digits / System
and the state of t





# Option List

	Model	Description	KX-TDA100	KX-TDA20
MPR Option Cards	KX-TDA0196	Remote Card	·	
Trunk Cards	KX-TDA0180	8-Port Analogue Trunk Card	95 90000004000000F	
	KX-TDA0181	16-Port Analogue Trunk Card	185 1888 1888 1888 1888 1888 1888 1888	
	KX-TDA0184	8-Port E&M Trunk Card		100000000
	KX-TDAC187	T-1 Trunk Card	BP 1000000000000000000000000000000000000	20200200
	KX-TDAC188	E-1 Trunk Card	ele elelelelelekalelekeese e	
	KX-TDA0284	4-Port Basic Rate Interface (BRI) Card	10. 10000100000000000000000000000000000	
	KX-TDA0288	8-Port Basic Rate Interface (BRI) Card	er energie betreet in	
	KX-TDA0290	Primary Rate Interface (PRI) Card (PRI 23 / PRI 30)	da elektrosiyaseses s	000000400
	KX-TDA0480	4-Channel VoIP Gateway Card	de bibliobiologicos a	88889
Extension Cards	KX-TDA0143	4 Cell Station Interface Card		
	KX-TDA0144	8 Cell Station Interface Card	v	
	KX-TDA0170	8-Port Digital Hybrid Extension Card		
	KX-TDA0171	8-Port Digital Extension Card	7	
	KX-TDA0172	16-Port Digital Extension Card		
	KX-TDA0173	8-Port Single Line Telephone Extension Card	· ·	
	KX-TDA0174	16-Port Single Line Telephone Extension Card		
	KX-TDA0175	16-Port Single Line Telephone Extension with Message Lamp Card	,	
Option Cards	KX-TDA0161	4-Port Doorphone Card (for KX-T30865)		88 IVI 1
	KX-TDA0162	2-Port Doorphone Card (for German Type)		
	KX-TDA0164	4-Port External Input / Output Card (Available from Version 1,1)		860 8.4
	KX-TDA0186	16-Channel Echo Canceller Card		886 844
	KX-TDA0189	8-Port Caller ID / Pay Tone Card		100 100
	KX-TDA0190	Optional 3-Slot Base Card		251/1
	KX-TDA0191	4-Channel Message Card	98 (000000000000000000000000000000000000	8811
	KX-TDA0193	8-Port Caller ID Card		221,1
	KX-TDA0410	CTI Link Card (TAPI / CSTA, 10Base-T)		14 100
Power Supply Unit	KX-TDA0103	L-Type Power Supply Unit for KX-TDA200 Systems		
	KX-TDA0104	M-Type Power Supply Unit for KX-TDA200 / TDA100 Systems	X	
	KX-TDA0108	S-Type Power Supply Unit for KX-TDA100 Systems		

# Digital Telephones Specifications

		KX-T7636	KX-T7633	KX-T7630	KX-T7625	KX-T7603	KX-T7640
Display	Alphanumeric Display (Lines x Characters)	6 x 24	3 x 24	3 x 24			
	Tilt-Angle Adjustment	4 Steps	4 Steps	4 Steps	4 Steps	4 Steps	4 Steps
	Display-Contrast Adjustment	4 Levels	4 Levels	4 Levels		-	
	Back-lit	,					
	Feature Access Keys for Display	4	4	4		-	
Keys Audio	Programmable CO Keys with Dual-Colour LED	24 (36*)	24 (36*)	24	24	12	100 St. 100 St
	Direct Station Selection (DSS) Keys with Busy Lamp Field (BLF)	V.*		V 44		v.,	60
	Navigator Keys		100000000000000000000000000000000000000	de la constanta	(88668486668	dininishi	200 (0.0010)
	Message / Ringer Lamp		100000000000000000000000000000000000000		100000000000000000000000000000000000000		2000
Audio	Speaker-Phone (Monitor) Volume Control	12 Levels	12 Levels	12 Levels	12 Levels	-	
	Handset Volume Control	4 Levels	4 Levels	4 Levels	4 Levels	-	
	Ringer Volume Control	4 Levels	4 Levels	4 Levels	4 Levels		
	Off-Hook Call Announcement (OHCA)	~	~		~		
	Whisper OHCA	_	~	~	~		
Connection	USB Module (KX-T7601) Connectable			reterritorist	E SERVICE DE LA COMP	State State State	0.0000000000000000000000000000000000000
	Digital extra Device Port (DXDP)	1 000001500000		Biologica de la compania del compania del compania de la compania del compania de la compania de la compania del compania de la compania de la compania de la compania de la compania del c	e automiculation	deli dele le società	180000000
	Optional Headset (KX-TCA89) Compatible	englebengkebeleb i		101111111111111111111111111111111111111	5 3000000000000	100000000000000000000000000000000000000	91919999
Others	Station Speed Dial Numbers	10	10	10	10	-	
	Wall Mount			_			_

<sup>\* 36</sup> programmable CO Keys are available when the optional 12 CO Key Add-On Module (KX T7603) is selected.

Can be assigned to Programmable CO Key.

# Specifications

		KX-TDA100	KX-TDA200			
Dialling	Trunk	Dial Pulse (DP) 10pps, 20	pps / Tone (DTMF) Dialling			
	Extension	Dial Pulse (DP) 10pps, 20pps / Tone (DTMF) Dialling				
Switching Non-blocking Distributed TSW			Distributed TSW			
Power Failure	Backup	Several hours with optional batteries				
Connections	ISDN 50 Line	RJ45 co	onnector			
	Stations	Amphenol	Amphenol connector			
	Paging	2-conductor jack (MINI	2-conductor jack (MINI JACK3.5mm diameter)			
	External Music	2-condu	2-conductor jack			
	SMDR	V.24 (RS-232C)				
	Doorphone	WAGO 10pin				
SMDR	Detail Recording	Date, Time, Extension Nu	Date, Time, Extension Number, Department Code.			
		CO Line Number, Dialled Number, Call Duration,				
		Charge Fee, Account Cod	e			
Power Source		100-130VAC / 200-2	40VAC , 50Hz / 60Hz			
Power Consumption	n (Average)	156W	295W			
Safety Certification		UL, CSA, T	UL, CSA, TÛV-GS, CE			
Dimensions (H x W x D)		390 x 334 x 270mm	415 x 430 x 270mm			
Weight (full mounte		12kg	12kg 16kg			

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